

Sustainability Policy Statement

Feb/2020

We, at Tenova (General Trading LLC), strongly believe that we have an obligation — to our employees, our communities, our investors, our customers and the environment — to operate our business sustainably. Our management is responsible for enabling employees to contribute to our environmental objectives and to implement this policy.

Sustainability actions

- Operating our business sustainably has been a core value at Tenova from its start and this commitment is entrenched in our Business practices and the principles guiding them.
- Creating a healthy, collaborative and innovative work environment
- Reducing operational costs and increasing productivity through thoughtful resource conservation and waste reduction
- Driving our profit responsibly and growth in an organic manner.
- Encouraging a culture of involvement in sustainability through education and engagement and enabling our customers to become more sustainable through the use of our products.

Specifically, Tenova will:

- Continue to develop services and products intended to enhance the sustainability initiatives of both employees and customers
- Partner with our suppliers to operate sustainably and reduce waste.
- Continuously improve tracking of sustainability metrics throughout our operations and supply chain
- Excel in efficient Energy utilization and savings.
- To ensure On-site renewable energy wherever it is applicable when it makes economic sense
- Educate and engage employees on sustainability at home, work and throughout their communities through a combination of employee communications, learning sessions and hands-on opportunities
- Report results of our sustainability programme to employees, executive management and other stakeholders, minimally once per fiscal year
- Perform to our internal environmental management system that solidifies our operational firmness surrounding sustainability in risks, opportunities, processes, governance, communications and outcomes.

Our employees, vendors and visitors have to ensure that all UAE-appropriate environmental laws and regulations are followed and met. For any potential environmental violations, such as spills, strange odors, inappropriate chemical disposal etc, report them to us at 971 4 2999145 or email it to us at reachus@tenova.ae

Tenova expects that its employees, vendors and visitors will follow the sustainable practices to ensure that we meet our sustainability goals.



(Authorised Signature)

Environmental Policy Statement

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Tenova, Dubai is committed to leading the industry in minimising the impact of its activities on the environment.

The key points of its strategy to achieve this are:

- Minimise waste by evaluating operations and ensuring they are as efficient as possible.
- Be an environmentally responsible where we operate, and act promptly and responsibly to correct incidents or conditions that endanger health, safety, or the environment. Report them to authorities promptly and inform affected parties as appropriate.
- Minimise toxic emissions through the selection and use of its fleet and the source of its power requirement.
- Actively promote recycling both internally and amongst its customers and suppliers.
- Source and promote a product range to minimise the environmental impact of both production and distribution.
- Conserve natural resources by reusing and recycling materials, purchasing recycled materials, and using recyclable packaging and other materials.
- Market products that are safe for their intended use, efficient in their use of energy, protective of the environment, and that can be reused, recycled or disposed of safely wherever it is feasible.
- Use development and manufacturing processes that do not adversely affect the environment, including developing and improving operations and technologies to minimise waste, prevent air, water, and other pollution, minimise health and safety risks, and dispose of waste safely and responsibly.
- Ensure the responsible use of energy throughout our business, including conserving energy, improving energy efficiency, and giving preference to renewable over non-renewable energy sources when feasible.



(Authorised Signatory)